



943-6505ph

service rates

Our qualified technicians are ready to assist you, and will take the time to explain how your problem can be best rectified, and prevented in the future. We offer full diagnostic services, and can supply replacement components to all makes and models of systems.

Our reasonable rates, quick turnaround, and attention to detail will ensure that your system will be up and running quickly—and correctly.

In-store

Diagnostic Service

Desktops - \$45.84 Notebooks - \$45.84

For all brands of systems and notebooks this includes identifying cause of problem - hardware and/or software, and providing an estimate of repairs.

Hardware Install - from \$19.84

Install, setup and testing of the component to ensure that the functions and limitations are as accepted currently by the manufacturer.

Virus/Spyware Cleaning - \$89.84

Identify, Disinfect and Test to ensure that system is clean, and that Windows functions as normal. Please be aware that although unlikely, it is possible that some third-party applications may require reinstallation by user.

System Redo - \$99.84

Restore your system to peak performance with a complete system redo. Includes system cleaning, installation of operating system including all upgrades and service packs, setup and configuration of all devices, and testing of performance and stability.

Data backup and restoration service is available if required.

Service Bench Rate - \$69.84/hr

We offer a full suite of services, and can diagnose and resolve problems on any system or laptop. Diagnostic service is available, and a service order quote will be made available prior to commencement of service.

Onsite

Onsite Residential Service - \$119.84/hr

We offer a variety of in-home services that can resolve issues and increase usability.

Home Networks:

Whether your needs require a dedicated server, or just the ability to easily share and backup files, a small network is an inexpensive way to ensure your digital media is both readily accessible and safe.

Routers/Internet:

Let us setup and configure your Firewall/Router to allow safe, dependable Internet access.

Delivery/Setup:

Let us get your new system up and running quickly, and working with all of your desktop accessories.

Includes setup and configuration of your existing internet and email accounts.

Onsite Small Business Service - \$119.84/hr

Let's face it. Small business owners don't have a dedicated IT Department, or the resources to spend time away from their business trying to be one .

Let us make your business more efficient by configuring your business network. We offer services ranging from domain setup—including account setup and file management, to peripheral connection and sharing.

Give us a call with your requirements, and we can discuss a solution that satisfies your requirements.

Emergency/Priority Onsite - \$139.84/hr



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Itech MatchIT

the details

Why "MatchIT"?

Glad you asked...

We notice clients purchasing parts from other stores, coming to us for information on how to make it work, looking for parts that the other guys forgot they needed, and all too often with parts that aren't compatible with what they already have.

When asked why they didn't just grab all of the correct parts from us, the most common reply is that they saved a buck or two on an item somewhere else.

Why drive from store to store wasting your time and your fuel? Why buy something that a cashier tells you is probably correct for your application?

We are known for our product knowledge and outstanding customer service. So to solve the the pricing concern...

You wanted a better price? You got a better price!!!

We will be glad to "MatchIT" any local, legitimate PC parts retailers pricing.

Item must be in stock at the competitors location

Item must be the same brand, vendor part/model number, and color as the purchased product

Price must be valid in Canadian dollars on the day of purchase

Offer does not apply to other promotions, educational pricing, misprints, liquidations, close-outs, demo, or minimum order sales

Itech reserves the right to limit the quantity of merchandise purchased under the "MatchIT!" promotion